



In response to the ever-evolving situation regarding the spread of COVID-19 and to protect the health and safety of our patients, staff, and community Island Animal Hospital will monitor the situation closely. We are committed to keeping our hospitals open as long as we can continue to staff for our wellness and medical services. Our goal to provide seamless and available service for you and your pets which is very important to us!

We are committed to offering a safe and healthy environment to you, your pets and our staff. In order to do this we are implementing the following changes:

For any Pet Visit

It is essential that anyone displaying symptoms of COVID-19 (fever, cough, shortness of breath) or who has traveled internationally in the last 14 days or to an area in the United States with high incidence of COVID-19 **call from the car to discuss the situation**. We have plans in place to help ensure your pet receives the care it needs. This can include having a staff member in personal protective equipment meet you at their car to bring the pet into the hospital.

Inpatient Appointment Changes

- Please clean your carrier, leash and collar as carefully as possible before arrival with an alcohol-based solution
- Please use the sanitizing agents at the front desk upon arrival
- Please respect the social distancing recommendations and maintain a distance of 6 feet from others, and refrain from hand shaking.

Please don't hesitate to reach out to us at Island Animal Hospital, Island Animal Hospital at Viera and Island Animal Hospital on Cocoa Beach for all the regular service and products that we typically provide. We appreciate your patience and understanding. We will continue to monitor the situation and update you as it evolves.

Sincerely,

Doctors and Staff at Island Animal Hospital